“Safe harbor” statement under the Private Securities Litigation Reform Act of 1995:

Statements in this presentation regarding Neuronetics, Inc. (the “Company”) that are not historical facts constitute “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements may be identified by terms such as “outlook,” “potential,” “believe,” “expect,” “plan,” “anticipate,” “predict,” “may,” “will,” “could,” “would” and “should” as well as the negative of these terms and similar expressions. These statements include those relating to the Company’s business outlook and current expectations for upcoming quarters and fiscal year 2024, including with respect to revenue, expenses, growth, and any statements of assumptions underlying any of the foregoing items. These statements are subject to significant risks and uncertainties and actual results could differ materially from those projected. The Company cautions investors not to place undue reliance on the forward-looking statements contained in this release. These risks and uncertainties include, without limitation, risks and uncertainties related to: the Company’s ability to execute its business strategy; the Company’s ability to achieve or sustain profitable operations due to its history of losses; the Company’s reliance on the sale and use of its NeuroStar Advanced Therapy system to generate revenues; the scale and efficacy of the Company’s salesforce; the Company’s ability to retain talent; availability of coverage and reimbursement from third-party payors for treatments using the Company’s products; physician and patient demand for treatments using the Company’s products; developments in competing technologies and therapies for the indications that the Company’s products treat; product defects; our revenue has been concentrated among a small number of customers; the Company’s ability to obtain and maintain intellectual property protection for its technology; developments in clinical trials or regulatory review of NeuroStar Advanced Therapy system for additional indications; developments in regulation in the U.S. and other applicable jurisdictions; the terms of our credit facility; our ability to successfully roll-out our Better Me Provider program on the planned timeline; our self-sustainability and existing cash balances; and our ability to achieve cash flow break-even for the fourth quarter 2024 and on a full-year basis in 2025. For a discussion of these and other related risks, please refer to the Company’s recent filings with the U.S. Securities and Exchange Commission (the “SEC”), which are available on the SEC’s website at www.sec.gov. These forward-looking statements are based on the Company’s expectations and assumptions as of the date of this presentation. Except as required by law, the Company undertakes no duty or obligation to update any forward-looking statements contained in this presentation as a result of new information, future events, or changes in the Company’s expectations.
Agenda

- NeuroStar Patient Trends
- Better Me Provider Program
- Adolescent Indication Launch
- Road to Profitability
Weekly New Patient Starts by Month
Weekly New Patient Starts by Customer Type

- Local Consumables

Up +22% YTD
NSU Attendees Help More Patients Receive Treatment

Practices that attend NSU **consistently outperform** practices that do not on a month-to-month basis. In March 2024, NSU practices performed 58% better over baseline Jan 2022 data, than sites that have not attended.
Change Healthcare Cyber Attack
More than Half of our Customers were Impacted

Has your practice been impacted by the Change Healthcare cyber attack?

- 60% YES
- 40% NO

How has your practice been impacted by the Change Healthcare cyber attack?

- 54% TMS Reimbursement
- 22% TMS Prior-authorization
- 24% TMS Patient Starts

Representing 105 practices *Data on file
NeuroStar Better Me Provider Pilot Program

Providers are required to:

- Attend NSU
- Treat to Completion with 36 sessions where medically appropriate
- Answer the phone during business hours
- Optimized website and NeuroStar social media
- PHQ-10 + NPL dedicated person and 24-hour response

* Clinical evidence demonstrates superior outcomes for patients who complete a course of NeuroStar therapy compared to those who do not complete treatment. However, the actual number of sessions performed is subject to the medical judgment of the prescribing physician. The number of treatment sessions performed is not a selection criteria for entry into the Better Me Guarantee Program and will not be used as a basis to remove a provider from the program. | 1. Data on file, Neuronetics, Inc.
# BMP Raises the Bar for Patient Response Time

## PHQ-10s (Inside the Practice)

<table>
<thead>
<tr>
<th></th>
<th>Non-BMP</th>
<th>BMP Committed</th>
<th>Active BMP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of Successful Follow-up (1 Business Day)</td>
<td>13%</td>
<td>46%</td>
<td>78%</td>
</tr>
</tbody>
</table>

## NPL Leads (Outside the Practice)

<table>
<thead>
<tr>
<th></th>
<th>Non-BMP</th>
<th>BMP Committed</th>
<th>Active BMP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of Successful Follow-up (1 Business Day)</td>
<td>14%</td>
<td>58%</td>
<td>90%</td>
</tr>
</tbody>
</table>

Phase 2: Feb 1, 2024 – Apr 7, 2024
Following the 5-Standards, BMP Practices Transform the Lives of More Patients

<table>
<thead>
<tr>
<th>BMP Status</th>
<th>Avg New MT’s Per Site for Q1 2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-BMP Provider</td>
<td>3.0</td>
</tr>
<tr>
<td>Committed BMP Provider</td>
<td>7.3</td>
</tr>
<tr>
<td><strong>Active BMP Provider</strong></td>
<td><strong>10.7</strong></td>
</tr>
</tbody>
</table>

*Sites included were active as of Q1 2024*
BMP Practices are Helping Patients Faster

<table>
<thead>
<tr>
<th></th>
<th>Q1 2023</th>
<th>Q1 2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>Days</td>
<td>82</td>
<td>17</td>
</tr>
</tbody>
</table>

5x Faster from potential patient interest to MT

All patient interest in Local Consumable Offices; Phase 2: Feb 1, 2024 – Apr 7, 2024 vs. PY
Adolescent Launch
New Opportunity with Adolescent Psychiatrists

**New Customers**

- Expanded opportunity
  - 8,000+ adolescent and child psychiatrists
  - 6,000 adolescent psych nurse practitioners

Supported by 17 Capital Sales Representatives

**1,100+ Existing Customers**

- Increases the value of NeuroStar system by broadening label to additional patients
- 50% of customers treated adolescents 15-21 in past year
- Increase awareness and education among adolescents and highly motivated parents through digital, social media, and mass media outreach

Supported by 45 Practice Development Managers

Sales force size remains the same
NeuroStar is Actively Driving Consumer Awareness

Hosted Adolescent-Focused Media Event in NYC May 15, 2024

- 120%+ Google search lift
- 30+ social posts reaching 1.4M
- 2 articles within 1 week

PR
22 articles & 60M+ reach to date

Digital Ads

Social Media

Facebook
Instagram
Google Ads

VOGUE
BUSINESS INSIDER
HUFFPOST
WSJ
NPR
POLITICO
ELLE
The Neurostar Q2 Summit was the largest since inception

May 17-18, 2024  The Westin Kierland, Scottsdale AZ

Day 1
• Technology Overview
• Operationalizing
• System Demo

Day 2
• Clinical
• Marketing
• Reimbursement

50% of systems sold to adolescent-focused practices!

PANEL OF EXPERTS

Brian Banks, CNP
Founder and Managing Director of Light Mental Wellness, PLLC

Sobia Kirmani-Moe, MD
Psychiatrist, Creator and Owner of Collaborative Solutions

Kenneth Pages, MD
Medical Director, TMS of South Tampa

Shahrzad Sims, DO
Medical Director, Aster Mental Health
Road to Profitability
Operating Expense Trends

Operating Expenses as % of Revenue

<table>
<thead>
<tr>
<th>Year</th>
<th>Operating Expenses as % of Revenue</th>
<th>Full Year Operating Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>130%</td>
<td>$84,834</td>
</tr>
<tr>
<td>2023</td>
<td>115%</td>
<td>$82,259</td>
</tr>
<tr>
<td>2024*</td>
<td>100%</td>
<td>$79,000*</td>
</tr>
</tbody>
</table>

*Guidance Midpoint
We Expect our Focused Strategies to Continue Building Momentum

- Achieved record results in Q1
- Better Me Provider Program key performance indicators:
  - Raises the bar for response time
  - Helps people in need 5x faster
- Generated awareness for adolescent indication among over 1.5 Million people
- Customer impact from Change Healthcare cyber attack is improving
- On track to achieve cash flow breakeven in 2025
- Continuing to invest in customer growth while reducing OPEX from non-commercial spend